



WARRANTY AND SERVICES

CIAO FIAT

00 800 342 800 00

You can call Fiat using the Universal Telephone Number
00 800 342 800 00 from the major European countries*.

*Remember to check the costs of the call
if you call from abroad or from a mobile phone.

Alternatively or in case of access problems you can contact
+39 02 4441 2041

CIAO FIAT

MOBILE



CIAO FIAT MOBILE is the original Fiat app
for all motorists. You can access a range of services
and assistance at the touch of a finger, wherever you are.
Download the app for free, framing the QR-Code.

Dear Customer

Welcome to **Fiat** and congratulations on having chosen a car born from the style and experience of a brand that has been leading automotive history for **over 100 years**.





Your new car is practical, versatile and lively and was designed with **you** and the **environment** in mind. It implements state-of-the art technologies for guaranteeing high quality and reliability over time.

This handbook contains comprehensive information on the **Warranty** and illustrates the services that **Fiat** has provided for you.

From now on, we are by your side to ensure your peace of mind with one of the most efficient, extensive **Service Networks** in the world, ready to promptly assist you anytime, anywhere.

Happy motoring with **Your Fiat**.

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WARRANTY AND SERVICES

Dear Customer,

In the event that your Fiat vehicle should present a problem attributable to a material or manufacturing fault during the validity period of this Warranty:

- ☛ call CIAOFIAT Assistance if you need Roadside Assistance. The Operations Centre will provide information and assistance 24 hours a day;
- ☛ if your vehicle is in working condition, you can take it to the workshop of the Fiat Dealership that you bought it from, or to the Fiat Dealership which normally serves you, or to any other Fiat Dealership in the United Kingdom or abroad;
- ☛ the Fiat Dealership/Workshop will return the repaired vehicle in perfect condition totally free of charge for interventions covered by warranty;
- ☛ always remember to present this warranty book to the Fiat Dealership assisting you; the Fiat Dealership will provide assistance free of charge according to the agreed procedures.

CIAO FIAT

00 800 342 800 00

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WARRANTY

WARRANTY ABROAD

All the operations covered by the warranty are available under the same terms from all Fiat Dealerships.

In countries where there is no Fiat Service Network, the Customer should obtain the documentation attesting the work carried out, and upon his return to his own country, submit it to the Fiat Dealership where he purchased the vehicle, which will subsequently deal with the matter.

GARANZIA ALL'ESTERO

Tutte le prestazioni di Garanzia vengono offerte con le stesse modalità presso tutte le sedi della Rete Assistenziale Fiat.

Nei Paesi in cui non esiste una Rete Assistenziale Fiat il Cliente dovrà procurarsi presso l'Officina esecutrice dell'intervento riparativo, documentazione esplicativa e giustificativa di questo, consegnandola poi al suo rientro, per il rimborso delle spese riconducibili alla Garanzia della Concessionaria Venditrice.

GARANTIE À L'ÉTRANGER

Toutes les prestations prévues par la garantie sont assurées, selon les mêmes modalités, par l'ensemble du Réseau Après- Vente Agréé Fiat.

Dans les pays où le Réseau Après-Vente Agréé Fiat n'est pas représenté, le Client devra s'acquitter des frais concernant la réparation de son véhicule et, dès son retour dans son pays, présenter à son Vendeur tous les documents et factures justificatifs de l'intervention pour que ce dernier puisse engager les démarches nécessaires au remboursement des frais engagés.

GARANTIE IM AUSLAND

Alle Leistungen im Rahmen der Garantie für Ihr Fahrzeug werden vom gesamten Fiat - Servicenetz zu den gleichen Bedingungen erbracht.

In Ländern, in denen kein Fiat-Servicenetz besteht, muss sich der Kunde eine genaue Dokumentation über die durchgeführten Arbeiten erstellen lassen und nach seiner Rückkehr an den Fiat-Vertragspartner in seinem Land wenden, bei welchem er das Fahrzeug gekauft hat. Dieser wird dann die Lösung des Falles übernimmt.

GARANTÍA EN EL EXTRANJERO

Todas las prestaciones de Garantía se ofrecen con las mismas modalidades en toda la Red de Asistencia Fiat.

En los países en los que no exista una Red de Asistencia Fiat, el Cliente deberá solicitar en el taller que ha llevado a cabo la reparación la documentación explicativa y justificativa de la misma, entregándola a su regreso para el reembolso de los gastos contemplados en la Garantía del Concesionario donde ha comprado su vehículo.

GARANTIA NO ESTRANGEIRO

Todas as intervenções cobertas pela Garantia são oferecidas com as mesmas modalidades em todas as sedes da Rede de Assistência Fiat.

Nos Países onde não existe uma Rede de Assistência Fiat, o Cliente deverá solicitar, junto da Oficina que irá efectuar a reparação, documentação explicativa e justificativa da intervenção realizada e, quando regressar ao seu País, entregá-la ao Concessionário vendedor que se encarregará do caso.

The warranty of your Fiat vehicle is covered as follows from date of registration:



Vehicle Warranty:
24 months manufacturer
warranty + 12 month
Additional Warranty



**Paintwork
Warranty:**
36 months

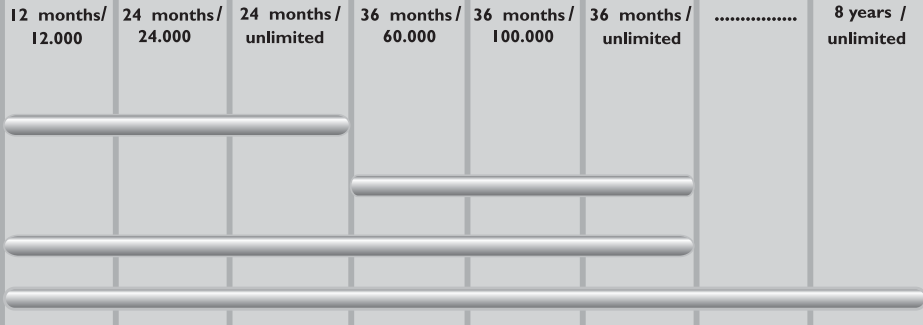


**Perforating
Rust Warranty:**
8 years

WARRANTY DURATION

DESCRIPTION

Miles



Fiat provides a number of complementary services described in the applicable section of this booklet.

WARRANTY

COMPLEMENTARY
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VEHICLE WARRANTY

Fiat is a trading name of Fiat Chrysler Automobiles UK Ltd, guarantees your vehicle against manufacturing faults for a period of 24 months from the date of first registration and without mileage limits.

Under this Warranty, the Dealer must repair components which are defective due to a manufacturing defect by replacing them with genuine Fiat spare parts or reconditioned Fiat parts free of charge. Operations under Warranty carried out by a Fiat Dealership include:

- repair or replacement of the faulty component;
- labour needed for the replacement or repair;
- supply of consumable materials needed to carry out the repair under Warranty.

The Warranty does not cover faults or malfunctions caused, wholly or partly, or aggravated by:

- modifications, repairs or disassembly of the vehicle not carried out by a Fiat Service Network workshop;
- failure to carry out the scheduled servicing operations [directly affecting the failed component] required by the Manufacturer and described in your vehicle's "Owner Handbook" (please take note of the information contained in the *Scheduled Servicing*) section;

- modifications of the vehicle without the Manufacturer's prior authorisation;
- negligence, accidents, late reporting of faults, improper use, participation in sporting events, repairs with non-genuine spare parts (i.e. parts not supplied by the Manufacturer) Exacerbation of the fault by continued driving or use.

The Warranty does not cover defects caused by normal wear and tear. In particular, it does not cover the replacement or top-up of oil or other liquids or replacement of the following components: spark plugs, heater plugs, filters, automotive/transmission belts, clutch, brake discs and pads, rear brake shoes and drums, shock absorbers, fuses, bulbs, windscreen and rear window wiper blades, tyres, etc.

The Warranty set out in this Warranty Booklet does not affect the Consumer's rights pursuant to relevant local law.

ADDITIONAL FIAT WARRANTY

Once the 24 months warranty has expired, Fiat will warrant the vehicle for an additional period of 12 months from date of registration with unlimited mileage.

The Warranty set out in this Warranty Booklet does not affect the Consumer's rights pursuant to relevant local law.

The Additional Fiat Warranty carries the same terms & conditions as those quoted in this booklet for the vehicles warranty.



PAINTWORK WARRANTY

The vehicle is warranted against manufacturing defects of the paintwork for a period of 36 months from the date of first registration. The Warranty provides for the total or partial repainting of the vehicle to the extent necessary and elimination of any ascertained fault according to the Manufacturer's standard conditions.

The Warranty does not cover:

- the results of damage to the protective surface, such as scrapes, scratches, abrasion, accidents and contact with chemicals;
- the results of causes unrelated to the production process or inadequate maintenance;
- the results of repairs to the bodywork not performed by the Fiat Service Network;
- chipping caused by stones or gravel.

We would ask you to consult the Owner Handbook for instructions and important information on the preservation and correct maintenance of the bodywork.



PERFORATING RUST WARRANTY

The structural elements of the bodywork are warranted against perforations caused by rust, when it occurs from the inside out.

The Warranty provides for the repair and/or replacement of any original, bodywork structural element damaged by perforating rust and is valid for 8 years from date of first registration.

The Warranty does not cover defects caused, wholly or partly, or aggravated by the failure to carry out scheduled servicing required by the Manufacturer at the frequency indicated in the Owner Handbook.

Any faults found and not covered by Warranty will be recorded on the body inspection certificates when Schedule Servicing coupons are carried out.

The Perforating Rust Warranty does not cover:

- deterioration due to negligence or failure to observe the manufacturer's requirements laid down in the Owner Handbook relating to body maintenance or to external causes (accidents, chipping caused by stones or gravel) or to the installation of accessories that do not meet technical specifications or were not originally envisaged by the Manufacturer;
- non-original body parts (i.e. not supplied by the Manufacturer) and the consequences of repairs to the body carried out outside of a Fiat Dealership.



COMPLEMENTARY SERVICES

COMPLEMENTARY SERVICES

Fiat offers the Fiat Assistance Service (in the Countries and according to the methods shown below) with the following services during the entire Vehicle Warranty period:



Mobile Workshop



Towing



Courtesy Vehicle



Travel expenses



**Return home
or onward journey**



Hotel Accommodation



**Repaired vehicle
recovery**



**Unrepaired vehicle
recovery**



Information service

Please see the following pages for information.

ACCESS TO THE SERVICE AND DEFINITIONS OPERATIVE INSTRUCTIONS

The Fiat Assistance Service for customers is guaranteed 24 hours a day, every day of the year.

If you require the services which are provided, you should dial the Universal Telephone number **00 800 342 800 00**, which can be reached free of charge in the UK, and select option Roadside Assistance.

CIAO FIAT

00 800 342 800 00

ROADSIDE ASSISTANCE

24 hours a day

7 days a week

The Universal and UK Telephone number is free for most calls from landline and mobile phones. Calls from certain mobile phones and public telephones in some European countries may be charged according to the rates applied by the telephone operator.

You are invited to check with the operator before proceeding. Each service must be authorised by the Fiat Assistance Service.

If you cannot call the number, take the necessary actions and then inform the operator. In the latter case, expenses incurred will be reimbursed after providing appropriate receipts.

To access the service from abroad you should dial the Universal Telephone number **00 800 342 800 00** and select option International Services and then select your language. If you cannot call the Universal Telephone number, dial **+39 02 4441 2041** from the UK or abroad to access the service.

COUNTRIES WHERE THE SERVICE APPLIES

The service applies to the following countries: Albania, Andorra, Austria, Belarus, Belgium, Bosnia Herzegovina, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Egypt, Faroe Islands, Finland, France, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Israel, Italy (including Vatican city), Jordan, Kazakhstan, Latvia, Libya, Liechtenstein, Lithuania, Luxembourg, Macedonia, Malta, Moldova, Monaco, Morocco, Netherlands, Norway, Poland, Portugal (including Azores e Madeira island), Romania, Russia, San Marino, Serbia and Montenegro, Slovakia, Slovenia, Spain (including Balearic and Canary, Melilla and Ceuta), Sweden, Switzerland, Tunisia, Turkey, Ukraine, United Kingdom (includes Channel Island).

START OF VALIDITY AND DURATION OF THE SERVICE

From 00:00 of the day of first registration in the UK for a period of 36 months.

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SERVICE TERMS AND CONDITIONS

(HEREINAFTER “SERVICE”)

DEFINITIONS

Service

The services offered for new Fiat vehicles in the conditions illustrated below.

Vehicle

All new Fiat vehicles sold in UK and registered with a British number plate since 1 March 2016. The Service will remain valid if the vehicle is re-sold until its expiry date.

Fiat assistance service

An Operations Centre open 24 hours a day, every day of the year, answers calls from customers and provides the assistance required for the Service at no expense to the customer.

Event

A significant occurrence or happening that allows the Beneficiary to access the Roadside Assistance service.

Customer/Beneficiary

The driver/user of the Vehicle concerned by the Event and, once specified, any other person aboard the Vehicle.

Breakdown

Any Event which causes or requests (warning red light) the Vehicle to stop running or prevents it from being restarted or to be used in roadworthy conditions. Any defect of the vehicle that does not permit the usage on the road accordingly by local law / regulation.

Other assisted problems

Subject to Fiat Chrysler Automobiles UK Ltd absolute discretion, circumstances that the customer cannot solve, during the validity period of the service which cause immobilisation of the Vehicle: running out of fuel, wrong fuel, frozen fuel, flat battery (not due to technical issue), flat or punctured tyre / tyres, loss or breakage of vehicle keys, keys locked within the Vehicle, broken windows. Only Roadside Assistance with Mobile Workshop and/or Towing to the closest Fiat Dealership is provided for the Events listed above.

Conditions for using the service

The Service can be used by the Customer only if the Event occurs during the validity period of the service and providing that the Vehicle has regularly undergone the Scheduled Service operations indicated and certified in the Owner Handbook.

DESCRIPTION OF THE SERVICES



MOBILE WORKSHOP

If the vehicle is not in a condition to continue the journey because of a Breakdown or Other Assisted Problems, the Customer must contact Fiat Assistance Service, who will send an operator (if possible) to the place where the Vehicle is located to repair it.

If the Vehicle cannot be repaired on the spot, the operator will have the Vehicle towed to the nearest Fiat Dealership.

The Customer will be charged for fuel needed to restart the engine, any spare parts used for the intervention and all other repairs not covered by Warranty.



TOWING

If, following a Breakdown, or Other Assisted Problems, the Vehicle is damaged and consequently cannot move autonomously, the Customer will be provided with a rescue vehicle, paid for by the Service, to tow the Vehicle to the dealership which sold the Vehicle (if the Vehicle has stopped at a maximum of 38 miles from the aforementioned dealership) or to the nearest Fiat Dealership.

The Vehicle will be towed to another site identified by the rescue operator if the nearest Fiat Dealership is closed. The Customer is entitled in all cases to demand that the Vehicle be towed to the nearest Fiat Dealership.

If the Vehicle is towed by a company who is entitled to the Service on an exclusive basis, the Customer, if required by the rescue operator, must pay for the service and then request reimbursement.

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COURTESY VEHICLE

If the time needed to repair the Vehicle following a Breakdown is longer than 4 hours (as certified by a Fiat Dealership on the basis of manufacturer's flat rate schedule), the Fiat Dealership will make a courtesy vehicle available free of charge for a maximum of 4 working days + non-working days.

The Fiat Dealership concerned will supply one of its courtesy vehicles to the customer; if no such cars are available, the dealer will arrange a hire car.

If a hire car is used, the Customer must respect the terms and conditions of the rental company.

In case of presence of children inside the vehicle, if required by the Customer or foreseen by the law, the Provider must proactively propose and assure that children seats are provided with the vehicle offered to the Customer.

In case of young drivers or additional driver presence, the service must be provided without any additional fee.

If the Customer decides to have scheduled and/or routine servicing operations carried out on the Vehicle at the same time as the repairs relating to the breakdown, the Customer will bear any car hire costs which are incurred because of the increased amount of time that the vehicle is off the road.

If the Customer who receives the service owns a commercial Vehicle and has a public transport licence (taxi drivers included), and the courtesy vehicle on offer does not meet his/her needs, an allowance of £125 will be provided for each day that the Vehicle is off the road, up to a maximum of 5 calendar days.

Disabled drivers

If the Customer has a disability, for which the Vehicle has been adapted specifically, he/she can make use of an appropriate courtesy vehicle for a maximum of ten days.

Should the courtesy vehicle on offer not meet his/her needs, a driver will be provided for a maximum of ten days.



TRAVEL EXPENSES

The service is not provided in the case of Vehicle immobility for scheduled servicing operations required by Fiat, fitting of accessories and repairs consequent to recall campaigns carried out by the Manufacturer.

Following a Breakdown the Customer and any passengers, if authorised by the Fiat Assistance Service, may use a taxi (or other means of transport) up to a maximum of £100 per Event, regardless of the number of persons assisted.

This amount will later be reimbursed.

In order to obtain reimbursement, the Customer must send:

- a) dated original receipts for the taxi (or other means of transport);
- b) copy of Vehicle acceptance document indicating reception date and copy of repair invoice, both issued by the Fiat Service Dealership.

The amounts aforementioned will be reimbursed after sending the documents listed above to the following address:

Fiat Assistance -
Allianz Global Assistance UK,
102, George Street, Croydon, CR9 1AJ

For Compensation, the date of the receipt for the taxi (or other means of transport) must be between the date shown on the Vehicle acceptance document (completed by a Fiat Dealership) and the date of the Vehicle repair invoice.



RETURN HOME OR ONWARD JOURNEY

If, following a Breakdown the Vehicle is immobilised more than 50 Km / 31 miles from the Customer's place of residence and the Vehicle cannot be repaired within the day in which the Event occurred, Fiat Assistance Service will organise the return of the Customer and passengers to their home or the continuation of their journey by train (first class), or by bus (comfort class), or if the distance is greater than 400 Km/ 248 miles by aeroplane (economy class) and be charged for all expenses.

Alternatively, a courtesy vehicle car can be given to the customer for 24 hours.



HOTEL ACCOMMODATION

If, following a Breakdown the Vehicle is immobilised more than 50 Km / 31 miles from the Customer's place of residence and the Vehicle cannot be repaired within the day in which the Event occurred, a stay in a local four-star hotel will be organised for the Customer and passengers.

Fiat Assistance Service will pay for board and breakfast per person per night, for up to 5 nights, for a maximum of the same number of permitted passengers stated in the Vehicle's registration document.



REPAIRED VEHICLE RECOVERY

If, following a Breakdown the Vehicle is immobilised more than 50 Km / 31 miles from the Customer's place of residence and the Vehicle cannot be repaired within the day in which the Event occurred, the Customer will be provided with a one-way train ticket (first class) or a one-way bus ticket (comfort class), if the distance is greater than 400 Km / 248 miles, a one-way aeroplane ticket (economy class) to pick up the Vehicle as soon as it has been repaired.

Alternatively, the Customer may ask for delivery of the Vehicle to the Customer's place of residence to be organized by Towing or an authorised driver. In this case, the Customer will pay for fuel and toll road expenses incurred to deliver the Vehicle.



UNREPAIRED VEHICLE RECOVERY

If, following a Breakdown, the Vehicle is immobilised and the time needed to repair it is longer than five days (as certified by the Fiat Dealership), Fiat Assistance shall bear every cost for repatriating the unrepaired Vehicle to the Customer's place of residence or to the Fiat Dealership nearest to the Customer's place of residence.



INFORMATION SERVICE

All Customers can receive, upon demand, information about shifts and opening times of Fiat Dealerships.

The service is open 24 hours a day, every day of the year.

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REIMBURSEMENT OF EXPENSES PAID BY THE CUSTOMER

In order to be reimbursed for expenses incurred, the Customer must send the original (not copies) of receipts or equivalent documents with a brief description of the event, indicating whether the expense was authorised and supplying the reference number provided by the Fiat Assistance Service, the vehicle data and the personal data of who the reimbursement should be made out to, with bank account information to speed up the bank transfer.

All the above must be sent to the address shown below:
Fiat Assistance - Allianz Global Assistance UK, 102, George Street, Croydon, CR9 1AJ

EXEMPTION FROM THE SERVICE

The following exemptions additionally apply, notwithstanding the conditions and specific exclusions of each service:

1. Services are not available following: motor racing, rallies, speed or duration tests, practice runs or operated outside official roads, wars, riots, uprising, mass political demonstrations, pillage, strike, used for military purposes or acts of terrorism, earthquake damage, extraordinary atmospheric phenomena, nuclear transformation phenomena or radiation caused by artificial acceleration of atomic particles, deliberate damage, vandalism or participation in a criminal act or offence, any damage caused by a trailer, load or other external influences.
2. No service providers are liable for damage caused by the intervention of public authorities in the country where the service is supplied or consequent to any other fortuitous, unexpected circumstance.

3. Ambulances are only eligible for Mobile Workshop and Towing services.
4. Vehicles used by public transportation companies are only eligible for Repair on the spot and Towing services.
5. Vehicles sold to official bodies such as the Police, customs and fire services or other specific mission to provide government services are only eligible for Repair on the spot and Towing services.
6. A Customer choosing not to use one or more services is not entitled to compensation or alternative services of any kind by way of compensation.
7. Costs borne which are not related to the occurrence of the Event (food, lodging, taxi, fuel, etc.) shall not be refunded.
8. Scheduled servicing activities are not included in the Service.
9. Vehicles in unsafe conditions or those maintained without following the Manufacturer's instructions are excluded from the service.
10. Vehicles sold without warranty.
11. Accident other than an accident resulting from a manufacturing defect.



ASSISTANCE SERVICES

SERVICE PACT

Dear Customer, Fiat Service Network personnel:

- are trained directly by Fiat;
- use all the diagnosis equipment required by Fiat;
- guarantee disposal of used oil and polluting materials in compliance with the regulations in force;
- apply clear and competitive fees;
- provide immediate quotes on the cost of each maintenance operation (Transparent Prices);
- operate in line with operating cycles and intervention times established by Fiat;
- and offer a service called SERVICE PACT.

The Service Pact is a collection of Service Agreement general terms and conditions between the Dealership and you. It guarantees the transparency of all services you request and the Dealership has carried out, whether under warranty or not.

Reception of the vehicle and quote

When your vehicle is brought in for Servicing, maintenance or repair work, the Workshop will issue an acceptance note with a list of the problems reported or works requested and, upon request, a written quote.

In the event of operations not covered by the Warranty, the Workshop will inform you before starting each job.

Clarity of repair requests

The repair must correspond to the problems reported. The Workshop will always ask you for authorisation before carrying out additional repairs deemed necessary and/or appropriate.

Respect of delivery times

Respecting delivery times means respecting you.

GENUINE ACCESSORY FITTING CERTIFICATE

Description

Part number invoice number

Date miles

Dealer stamp and signature

Description

Part number invoice number

Date miles

Dealer stamp and signature

Description

Part number invoice number

Date miles

Dealer stamp and signature

Description

Part number invoice number

Date miles

Dealer stamp and signature

WARRANTY

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ASSISTANCE SERVICES

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Description

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Part number invoice number

Date miles

Dealer stamp and signature

Description

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Date miles

Dealer stamp and signature

ASSISTANCE SERVICES

SCHEDULED SERVICING

SERVICE COUPONS

All vehicles require regular servicing.

Therefore, Fiat has drawn up a Scheduled Servicing Operations Plan for each model/version to ensure excellent running conditions and efficiency.

Compliance with the Scheduled Servicing Operations Plan instructions means optimising your vehicle's performance and fuel consumption and, during its life, ensures respect of laws and regulations on emissions and pollution, keeping it in suitable conditions to pass the periodic inspections required by law.

Above all, complying with the Scheduled Servicing Operations Plan instructions will avoid causing Warranty rights to potentially lapse subsequent to failure to carry out the operations required by the Manufacturer illustrated in the Owner Handbook.

These operations are at your expense. Make sure that the Workshop completes the corresponding Servicing Schedule coupons on the following pages.

Keep receipts certifying payment of the servicing concerned. This document must contain details on genuine or equivalent spare parts, consumable material, operations carried out and labour used.

It is important to remember that the Vehicle Warranty does not cover faults or malfunctions caused, wholly or partly, or aggravated by the failure to carry out or incorrect execution of servicing required by the Manufacturer.

SERVICE STAMPS

Check the frequencies and operations in the Owner Handbook, showing the type of operation to be carried out (coupon or engine oil change, if separate) and fill in all other applicable fields.

MODEL	
SERVICE	<input type="checkbox"/>
OIL/OIL FILTER CHANGE.....	<input type="checkbox"/>
<hr/>	
SCHEDULED AT MILES	
PERFORMED AT MILES	
VIN	
DATE	
DEALER STAMP AND SIGNATURE	

MODEL	
SERVICE	<input type="checkbox"/>
OIL/OIL FILTER CHANGE.....	<input type="checkbox"/>
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SCHEDULED AT MILES	
PERFORMED AT MILES	
VIN	
DATE	
DEALER STAMP AND SIGNATURE	

MODEL

SERVICE

OIL/OIL FILTER CHANGE.....

SCHEDULED AT MILES

PERFORMED AT MILES

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MODEL

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ASSISTANCE
SERVICES

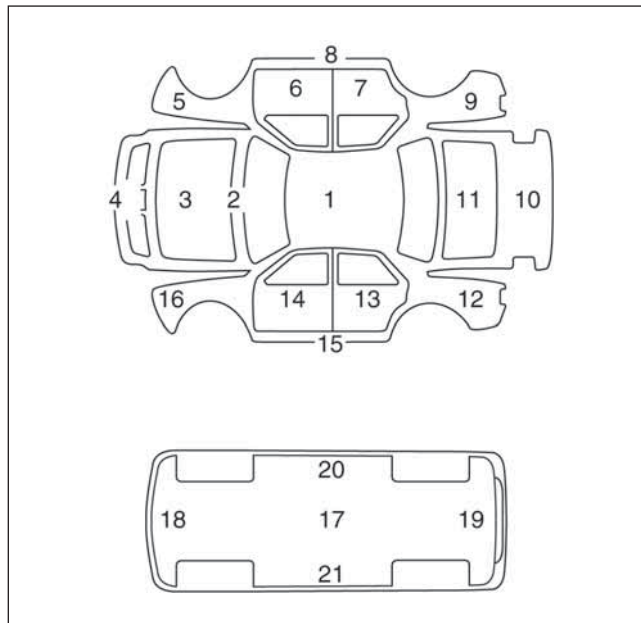
BODYWORK INSPECTION COUPONS

Inspection method

If bodywork or underbody faults which are not covered by the Warranty are found during Scheduled Servicing coupon operations, the Fiat Workshop must take note of details (Model, Version, Series, Chassis no.), date, distance travelled, reference to the Scheduled Servicing coupon in the forms on the following pages, stamp and sign the form and take note of the part code and the fault symbol for touchups/ repairs to be carried out at your expense.

The repairs performed must also be indicated and certified on the same Bodywork Inspection Coupon.

Part code



view of the underbody

Fault symbol

- X = Loss of paint and/or protective surface.
- △ = Dents/scoring with removal of paint and/or protective surface.
- = Component already repaired.

Vehicle model VIN		Space for label
BODYWORK INSPECTION PERFORMED DURING SCHEDULED SERVICE Performed on at miles The vehicle needs repairs not covered by warranty (list part number and fault symbol) 		REPAIR PERFORMED On <i>Dealer stamp and signature</i>
<div style="border: 1px solid black; width: 100%; height: 100%; text-align: center; vertical-align: middle;"> <i>Dealer stamp and signature</i> </div>		<div style="border: 1px solid black; width: 100%; height: 100%; text-align: center; vertical-align: middle;"> <i>Dealer stamp and signature</i> </div>

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WARRANTY

COMPLEMENTARY SERVICES

ASSISTANCE SERVICES

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WARRANTY

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3RD YEAR DEALER WARRANTY TRANSFER REQUEST FORM

TRANSFER REQUEST FORM																											
<p>The sale or transfer to a 2nd or subsequent owner requires payment of a transfer fee of £25,00 + VAT sent to: FCA UK Ltd., Jubilee House, 5 Mid Point Business Park, Thornbury, West Yorkshire, BD3 7AG</p>																											
TITLE		INITIALS		TELEPHONE NO																							
SURNAME		MOBILE NO																									
ADDRESS		MODEL																									
REGISTRATION NUMBER																											
REGISTRATION DATE																											
POSTCODE		CURRENT MILEAGE																									
E-MAIL																											

Data Protection

We FCA UK Ltd will use your details to update company records. We, our subsidiaries, franchised dealers or other FCA UK Ltd appointed companies may wish to contact you by mail, email, SMS or telephone to let you know about products, services or special offers that might be of interest to you. We may also contact you to ask you what you think of us to improve customer service or on rare occasions, wish to inform you of specific safety issues with regard to the vehicle with which you are associated. For these purposes, the information may be stored, processed, and passed on to other FCA UK Ltd, dealers, agents or representatives. All information will be treated confidentially and in accordance with the Data Protection Act 1998, and associated legal provisions concerning data protection. You have a right to ask for a copy of the information held by us in our records by writing to The Data Manager, FCA UK Ltd, 240 Bath Road, Slough, Berks SL1 4DX. A small fee may be required. You also have the right to require us to correct any inaccuracies in your information.

Section 1: Request to suppress all methods of communication:

Tick here if you do not wish the details to be stored and processed in the manner described above. In this case, your data will only be used to ensure that we comply with your specific request.

If you have not ticked the above box please complete Section 2 below.

Section 2: Consent to contact by electronic methods:

Please indicate which electronic methods we may use to communicate with you, by ticking the relevant boxes: E-mail SMS

If you have not ticked any one of the boxes in Section 2, we shall assume you do not agree to be contacted by that particular method of electronic communication.

If you leave all the boxes in Sections 1 and 2 blank, we shall assume that you wish only to be contacted by telephone or post.



FCA UK Ltd

Jubilee House

5 Mid Point Business Park Thornbury

West yorkshire

BD3 7AG

**MAINTAIN YOUR VEHICLE IN
TIP TOP CONDITIONS WITH**



Mopar Vehicle Protection offers a series of service contracts that are designed to give all our customers the pleasure of driving their vehicle without any hitch's and concerns.

Our product portfolio consists of a wide and flexible range of **extended warranty and maintenance plans** endorsed by FCA. Each with a series of **different coverage tiers, in terms of durability and mileage**, built to accommodate you're driving needs.

Service contracts are made by experts that know every part of your vehicle, and commit themselves to **maintain it in tip top conditions**. Our knowledge and passion is tailored around designing products that promises all our drivers "worry-free driving".

Only with Mopar Vehicle Protection you are ensured that all service operations are performed by **highly qualified and specialized technicians in authorized FCA repair facilities, using the right tools, equipment and only original parts, all over Europe**.

Check which Service Contract plans are available on your market today and choose the Service Contract that suits your driving habits best.

Ask your local dealer for further information.

VEHICLE IDENTIFICATION

This section must be completed by the original selling Dealer

Owner	Vehicle	Dealer
Name [Redacted]	Model code [Redacted]	Dealer code [Redacted]
Surname [Redacted]	Chassis n. (VIN) [Redacted]	Dealer stamp
	Registration n. (plate) [Redacted]	

In Service Date (delivery to the customer) [Redacted]

It is important to ensure that your supplying dealer has personalised this document by completing the above Vehicle Identification section

Warranty & Free Complementary Service Certificate (Apply the certificate here)

