

**Fiat Auto S.p.A**  
**Quality**  
**Technical Service**  
**Largo Senatore Agnelli, 5**  
**10040 Volvera**  
**CF 128/05**

Volvera, 13 December 2005

To **FIAT AUTO OVERSEAS AFFILIATIONS**  
For the attention of **Technical Service Managers**

For the attention of **C.S.O. Importers**  
**Engineer Pavesio**

**Models Fiat Punto/Punto Van, Panda /Panda Van, Seicento/Seicento Van, Idea, Grande Punto**  
**- gearbox assembly**  
**CAMPAIGN 5030**

A service operation that will improve the manoeuvrability of the gearbox has been identified for some Fiat Punto and Punto Van, Panda and Panda Van, Seicento and Seicento Van, Idea and Grande Punto vehicles, with chassis numbers shown in the following table.

<b>MODEL</b>	<b>FROM CHASSIS NO. :</b>	<b>TO CHASSIS NO.</b>	<b>NO. OF VEHICLES</b>
PUNTO PUNTO VAN	832489	850038	770
PANDA PANDA VAN	523974	537556	3041
SEICENTO SEICENTO VAN	1196990	1197985	415
IDEA	113427	117001	277
GRANDE PUNTO	1009869 30790	1022575 43992	1070

It will therefore be necessary to update the vehicles before they are delivered to customers by applying the enclosed operating procedure and contacting customers by telephone for vehicles that have already been handed over (annex 2).

The Parts Department is obtaining the parts necessary to allow the entire operation to be completed before Christmas.

Parts must be ordered directly from Dealers.

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It will be necessary to introduce daily monitoring of the updated vehicle situation until the campaign is completed.

Every day, each market must send in the latest progress figures in accordance with annex B (Mr Crosetto)

Replaced parts must be returned to Genco by the normal procedure.

We are also sending you instructions for the procedure to be followed for implementation of the operation by Dealers.

The operation must be implemented immediately by your Dealers.

We also enclose the communication sent to Italian Dealers (annex 3)

Yours sincerely



Vito Quattrocchi

Enclosures

**Models Fiat Punto/Punto Van, Panda /Panda Van, Seicento/Seicento Van, Idea, Grande Punto  
CAMPAIGN 5030**

**SUMMARY OF OPERATING PROCEDURE**

**a) Overall vehicle pool affected by the operation**

The campaign affects all vehicles with chassis numbers entered in SIGI upon campaign activation

**b) Identification of affected vehicles**

- vehicles allocated to you – refer to the file containing chassis numbers subject to the campaign present in your PC

- vehicles in transit

- Before carrying out the operation check :

- 1) with a SIGI inquiry to see if the chassis is subject to the campaign;
- 2) presence of any identification marks to confirm that the campaign has already been carried out

**c) Parts required**

**See enclosed procedure**

**The above parts will be supplied by the Parts Department upon your specific order.**

**d) Financial process**

The costs to be sustained for:

- labour, according to the time shown in the attached procedure
- material to be supplied to you by the Volvera Parts department (the payment will be made according to the repayment terms specified at the time of the operation)
- miscellaneous expenses ( phone, post, etc. ) must be charged to campaign 5030 using the normal Warranty Claim entering the costs under the following Expense Items :

A 01 = Labour and parts

A 10 = Miscellaneous expenses

**e) Campaign closure**

The closure date of campaign 5030 is set as 31 January 2007.

**FIAT AUTO S.P.A.**  
**QUALITY – Technical service**

**MODEL / VERSION: FIAT PANDA AND PANDA VAN ALL VERSIONS C514 and MTA gearbox  
SEICENTO and SEICENTO VAN 1.1 8v gearbox C514  
PUNTO and PUNTO VAN (188) 1.2 8v gearbox C514  
IDEA 1.4 8v and 16v C514 and MTA gearbox  
GRANDE PUNTO (199) 1.2 and 1.4 8v gearbox C514**

**COMPONENTS: .....Gearbox**

**FAULT:.....Non-compliant**

**FAULT TO BE PREVENTED:**

- Spontaneous disengagement in 3<sup>rd</sup> gear
- Wear on 4<sup>th</sup> speed synchro
- Splay of 5<sup>th</sup> speed gear pack
- Mainshaft bearing noise

**TECHNICAL CAUSE:**

Incorrect press-fitting of 5<sup>th</sup> speed bush on mainshaft due to manufacturing process

**OPERATIONS IN PRODUCTION:**

Installation of compliant parts guaranteed

**OPERATING PROCEDURE**

**PREVENTIVE ACTION:**

Replace the gearbox.

## OPERATING PROCEDURE

- Replace the gearbox assembly as detailed in operation 2110 A 10 (2110 A 11 for MTA, transferring the electrohydraulic unit to the new gearbox)

- Top up to the correct level with the specified fluid TUTELA CAR ZC 75 SYNTH

### IDENTIFICATION OF OPERATION:

White paint spots near gearbox number.



### OPERATION IDENTIFICATION:

GEARBOX part. 71746576 Qt.1 (Punto 1.2 8v)  
GEARBOX part. 71746577 Qt.1 (Punto 1.2 8v Bipower)

GEARBOX part. 71746578 Qt.1 (IDEA 1.4 8v)  
GEARBOX part. 71746588 Qty.1 (IDEA 1.4 16v MTA)

GEARBOX part. 71746587 Qt.1 (Seicento)

GEARBOX part. 71746580 Qt.1 (Panda 1.1 LHD)  
GEARBOX part. 71746583 Qt.1 (Panda 1.2 LHD)  
GEARBOX part. 71746592 Qty.1 (Panda 1.2 gsx MTA)  
GEARBOX part. 71746584 Qt.1 (Panda 1.3 Mjet RHD)  
GEARBOX part. 71746581 Qt.1 (Panda 1.3Mjet LHD)

GEARBOX part. 71746585 Qt.1 (Grande Punto 1.2 ALL)  
GEARBOX part. 71746586 Qt.1 (Grande Punto 1.4 8v)

NOTE: for vehicles available in the VAN version, use the gearboxes for the same engine version of the saloon

Nut part no. 15505821 Qty. 2 (Seicento-Panda – Idea - Punto)  
Nut part no. 51736814 Qty. 2 (G. Punto)  
Collar part no. 13435708 Qty. 2 (Seicento)  
Collar part no. 13434508 Qty. 2 (Panda petrol)  
Collar part no. 13435408 Qty. 2 (G. punto-Idea-Panda Mjet-Punto)

**OPERATION TIME**

OPERATION A = PANDA and PANDA VAN (1.1 LHD)	LABOUR HOURS	3.80 (Mechanical gearbox)
OPERATION B = PANDA and PANDA VAN (1.3Mjet LHD)		3.80 (Manual Gearbox)
OPERATION C = PANDA and PANDA VAN (1.2 RHD MTA)		5.20 (Automatic Gearbox)
OPERATION D = PANDA and PANDA VAN (1.2 LHD)		3.80 (Manual Gearbox)
OPERATION E = PANDA and PANDA VAN (1.3 Mjet RHD)		3.80 (Manual Gearbox)
OPERATION F = SEICENTO and SEICENTO		3.50 (Manual Gearbox)
OPERATION G = PUNTO and PUNTO VAN 188 (1.2 8v)		3.25 (Manual Gearbox)
OPERATION H = PUNTO and PUNTO VAN 188 (1.2 8v Bipower)		3.25 (Manual Gearbox)
OPERATION I = IDEA (1.4 8v)		3.80 (Manual Gearbox)
OPERATION L = GRANDE PUNTO 199 (1.2 ALL)		2.85 (Manual Gearbox)
OPERATION M = GRANDE PUNTO 199 (1.4 8v)		2.85 (Manual Gearbox)
OPERATION N = IDEA (1.4 16V MTA)		5.40 (Automatic Gearbox)
OPERATION O = IDEA (1.4 16v)		3.80 (Manual Gearbox)

**MANAGEMENT OF PARTS REMOVED DURING SERVICE**

SEND to GENCO for the SUPPLIER (failure to return the parts will mean that they are debited)

# Fiat Auto

Fiat Auto S.p.A. a socio unico  
 Corso G. Agnelli , 200 - 10135 Torino  
 Tel.: (+ 39) 011 00 31111 - Casella Postale 1202  
 Telegrammi Fiatauto - Torino  
 Capitale Sociale Euro 2.500.000.000 – i.v.  
 R.l. - Turin Office n. 07973780013 - Turin REA 934697  
 Comm. Estero - Posiz. TO 084920  
 Cod.Fiscale/P.IVA 07973780013  
 Management and coordination ex art. 2497 c.c.: Fiat S.p.A.  
 Quality Technical Service  
 Italian Market  
 L.go Sen. Agnelli, 5 - 10040 Volvera (TO)  
 Tel. (011) 9860.111 - Casella Postale 1202  
 Telegrammi Fiatauto – Volvera  
 Telex 212280 – 211322 – 221638 Fiatdr I

Volvera, 13 dicembre 2005

Spett.li

**CONCESSIONARI FIAT  
 C.V.D.  
 OFFICINE AUTORIZZATE**

C.C.

**AREE FIAT**

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SEICENTO SEICENTO VAN	1196990	1197985
IDEA	113427	117001
GRANDE PUNTO	3012880	3017531

It will therefore be necessary to update the vehicles before they are delivered to customers by applying the enclosed operating procedure (annex 2)

The necessary part (gearbox) must be ordered by you directly from the Parts department using the part numbers shown in the annex.

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Because we are close to Christmas, please could you make your orders immediately in accordance with your customer delivery requirements.

The Parts department will arrange for urgent despatch in accordance with its supply plan.

We will follow the progress of the update activity on a daily basis via our field personnel.

Replaced parts must be returned to Genco by the normal procedure.

We also enclose instructions for the procedure to be followed for implementation of the operation.

Yours sincerely

Vito Quattrocchi

Enclosures



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- labour, according to the time shown in the attached procedure

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**f) Campaign closure**

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