



Automobiles S.p.A.

Quality - Product Liability
C.so Agnelli 220
10135 Torino

P. 730/07

Turin, 05.12.07

To **FIAT GROUP Automobiles IMPORTERS/ ITALY
MARKET**
cc **Technical Service Managers**

CAMPAIGN 5268 – RECALL CAMPAIGN
All Fiat GRANDE PUNTO models
- rear axle

On the 17 Fiat Grande Punto vehicles of all models, whose chassis numbers are enclosed (ann.1) a workshop operation has been defined to check that the rear axle stands are correctly attached to the bodyshell.

The operation must be carried out before delivering the car for vehicles in stock. Customers must be contacted using the registered mail letter (annex 2) if cars are already handed over, in accordance with the procedure recorded in the annex (ann. 3) to ensure the entire fleet is updated.

We are also sending you instructions for the procedure to be followed for practical implementation of the operation by Dealers (see appendix 4).

Yours sincerely

A. Milizia

Enclosures

Annex 1

Grande Punto – Screwing in rear axle bracket			
Chassis numbers and markets		Chassis numbers and markets	
87092	3109	1064870	1000
87157	1000	1065919	1000
87172	1000	1065931	1000
87212	1000	1065965	1000
87231	1000	1065987	3107
87267	3104	1066088	1000
87275	3104	1066125	1000
87338	3110	1066126	3110
		1066164	3239

Annex 2

REGISTERED MAIL LETTER FOR CAMPAIGN 5268

DRAFT OF REGISTERED MAIL LETTER

RECALL CAMPAIGN 5268

**All Fiat GRANDE PUNTO models
- rear axle**

Dear Customer,

On a very limited number of Fiat Grande Punto vehicles all models, among them your vehicle, a workshop operation to check the rear axle stand is correctly fixed to the bodyshell has been defined.

As this fault could affect the safety of your car, we would be grateful if you would have it checked by taking it back to the dealer you bought it from or, if this more convenient, to any other Fiat dealership and show them this letter.

The check and operation that may be necessary to prevent the fault will be carried out as quickly as possible and free of charge.

For your convenience, you may make a telephone appointment by contacting your nearest Dealership.

Should you require any further information or assistance please call Freephone no.
.....

If you have already sold or loaned the vehicle to someone else, we should be grateful if you could provide us with their name and address using the enclosed prepaid card or give us with any information that could help us trace the current owner or user.

We thank you for your help and apologise for any inconvenience. Yours sincerely.

Fiat Grande Punto Vehicle

chassis no.....



Fiat Group Automobiles S.p.A.
Customer Services
Technical Service

MODEL: GRANDE PUNTO
VERSION: all versions
COMPONENT: Rear axle stands
FAULT: Non-compliant fixture

RECALL CAMPAIGN

FAULT TO BE PREVENTED:

Rear noise and in a small number of cases ruptured stands

TECHNICAL CAUSE:

Non-compliant tightening and/or missing bolts at the front of the rear axle stands.

OPERATIONS IN PRODUCTION:

Guaranteed compliant fitting.

OPERATING PROCEDURE

PREVENTIVE ACTION:

Check if front bolts on the rear axle stand are present.

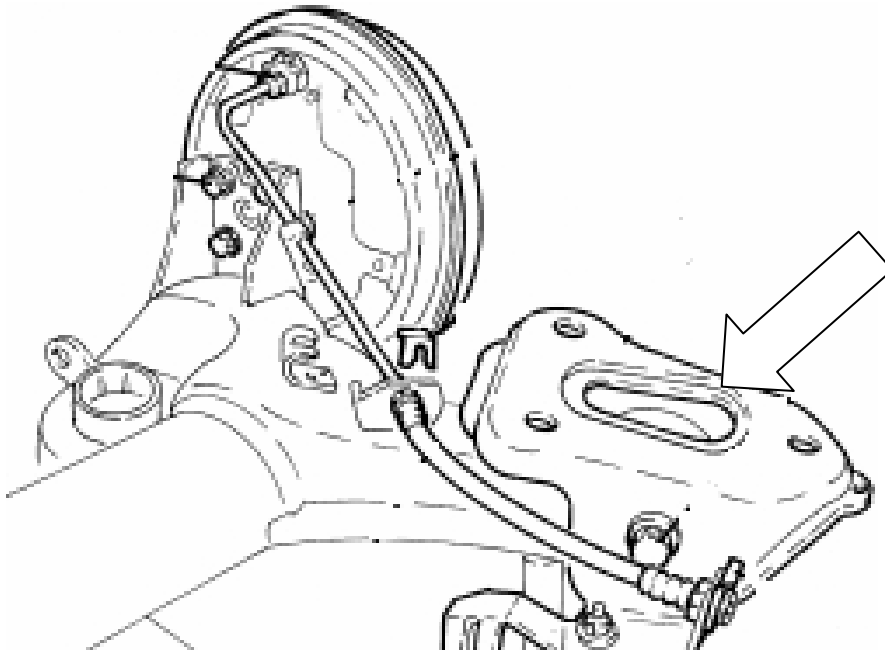
If even on a single stand a bolt is found to be missing, the vehicle is non-compliant and you must proceed with the replacement of the stand concerned and the subsequent tightening to torque of the screws on both stands.

OPERATING PROCEDURE

Working on the lower rear end of the vehicle check if the front screws for the rear axle stands are present.

- If present the vehicle is compliant.
- Check that the screws fixing the stands to the bodyshell are tightened to 8 daNm.
- If even on a single stand a screw is found to be missing, the vehicle is non-compliant and you must proceed as follows:
- Replace the stand without the screw with the part No. 55703447 (left) and/or part No. 55703448 (right) as described in the Workshop Manual operation 4420 D 30, taking care when fitting screw / nut part No. 55701512 / part No. 811900442 securing the stand to the axle (13 daNm) and subsequently screws part No. 55701536 securing the stand to the bodyshell (8 daNm)

NOTE: Follow the correct procedure for tightening bolts / nuts securing the rear axle stands to avoid damaging the elastic bushes.



- Bleed the brakes.
- Adjust the wheel geometry.

IDENTIFICATION OF OPERATION:

White paint mark on stands near the nuts.

PARTS LOCATION

Left stand	part no. 55703447	Qty. 1
Right stand	part no. 55703448	Qty. 1
Screws for securing to bodyshell	part no. 55701536	Qty. 6
Screws securing stand – axle	part no. 55701512	Qty. 2
Nut securing stand - axle	part no. 811900442	Qty. 2

OPERATION TIME

Operation A: Labour time 0.30 (check)
Operation B: Labour time 2.70 (check+operation on stand+bleed+ride setting)
Operation C: Labour time 2.80 (check+operation on stand+bleed+ride setting)

MANAGEMENT OF PARTS REMOVED DURING SERVICE

PARTS REMOVED DURING SERVICE WILL BE INDICATED ON THE DRS REQUESTS (ONLY FOR ITALIAN MARKETS) AND MUST BE SENT TO THE FOLLOWING ADDRESS:

FIAT GROUP AUTOMOBILES S.p.A. - SERVIZIO RESI DA RETE - CORSO UNIONE SOVIETICA, 460 - RICEVIMENTO MERCI MIRAFIORI - PORTA 14 10135 TURIN

(The parts will be charged for if they are not sent back)

CAMPAIGN 5268 – RECALL CAMPAIGN
All Fiat GRANDE PUNTO models
- rear axle

SUMMARY OF OPERATING PROCEDURE

a) Overall vehicle pool affected by the operation

The campaign affects all vehicles with chassis numbers entered in SIGI upon campaign activation

b) Identification of affected vehicles

- vehicles allocated to you – refer to the file containing chassis numbers subject to the campaign present in your PC

- vehicles in transit

- Before carrying out the operation check :

- 1) with a SIGI inquiry to see if the chassis is subject to the campaign;
- 2) for the presence of any identification marks to confirm that the campaign has already been carried out

c) Parts required

Left stand	part no. 55703447	Qty. 1
Right stand	part no. 55703448	Qty. 1
Screws for securing to bodyshell	part no. 55701536	Qty. 6
Screws securing stand - axle	part no. 55701512	Qty. 2
Nut securing stand - axle	part no. 811900442	Qty. 2

The above parts will be supplied by the Parts Department upon your specific order.

d) Financial process

The costs to be sustained for:

- labour, according to the time shown in the attached procedure
- material to be supplied to you by the Volvera Parts department (the payment will be made according to the repayment terms specified at the time of the operation)
- miscellaneous expenses (phone, post, etc.) to be charged to campaign **5268** by making a normal Claim and entering the costs under the following Expense Items :

A 01 = Labour and parts
A 10 = Miscellaneous expenses